

## CONDITIONS IN THE CASE OF WITHDRAWAL AND RETURNS

If you would like to return products bought at [beckmann-norway.com](http://beckmann-norway.com) or if you are having questions – please contact us. If you are returning products, please fill out the form below and send together with the return shipment.

Email: [post@beckmann.no](mailto:post@beckmann.no)

Phone: +47 38 12 10 80

### RIGHT OF WITHDRAWAL

The right of withdrawal applies for all purchases when shopping online on the Beckmann site. The right of withdrawal lasts for 14 days. In this period, you can send back the products you have received under the condition that the goods are in the same condition at the time of purchase.

The right of withdrawal only applies to consumers. That is why it cannot be used by firms or others who acted as a part of a business activity. Returns are covered by the consumer. In the case of return the money will be refunded within 14 days after the return is received. Die Rückzahlung erfolgt innerhalb von 14 Tagen nach Erhalt der Ware mit demselben Zahlungsmittel, das Sie bei der ursprünglichen Transaktion verwendet haben.

### WARRANTY

Beckmann products have a 2-year warranty against manufacturing and material faults. The guarantee does not cover external factors.

External factors can be:

- A broken plastic part caused by hard impact, e.g. crushed under a chair leg or in a door.
- A tear in the backpack as a result of an accident.
- The backpack is carried using only one shoulder strap, causing the seam to loosen in the transition between the backpack and the strap.
- The backpack is overfilled so that the zips are under strain.

### RETURNS

You can choose to withdraw your purchase and send the products back to us. We will then refund your money. Please fill out the return form below and send it together with the return shipment. When we received the product(s) and accepted the return, your money will be refunded within 10 days. You have 14 days to withdrawal your purchase. Cost of returning the product is covered by the consumer.

#### Our address

Beckmann AS  
c/o Geis Industrie Service GmbH  
Bei der Lehmkuhle 3  
21629 Neu Wulmstorf  
Germany

### RETURN FORM

Please add this form to your shipment. Please fill in your name and your address:

Name: \_\_\_\_\_ Order number: \_\_\_\_\_  
Address: \_\_\_\_\_ Phone number: \_\_\_\_\_  
Postal code: \_\_\_\_\_  
City: \_\_\_\_\_

Goods that will be returned:

Product name	Quantity	Price	Reason*
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Reasons\*

1 Too small	2 Too big	3 Design	4 Other reasons	5 Wrong product
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